

YOUR LOGO  
HERE

Toronto Community Housing Corporation  
931 Yonge St. M4W 2H2  
Toronto, ON

Please take a few minutes to fill out this survey on your experience living in Toronto Community Housing. TCHC welcomes your feedback and your answers will be kept confidential. Thank you for your participation.

## General Tenant Information

**What year were you born?**

**What type of unit do you live in?**

- Bachelor
- 1 Bedroom
- 2+ Bedrooms

**How long have you lived in this building?**

- Less than 1 year
- 1-5 years
- 6-10 years
- 11-15 years
- 16+ years

**How long do you intend on staying in this building?**

- Less than another 6 months
- Less than another year
- Another 1-5 years
- Another 5-10 years
- I do not intend on moving

**How did you choose to move to this building?**

- Through an agency referral
- Applied through Housing Connections
- Transferred from another TCHC building
- Other:  

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**If you applied through Housing Connections, how many years were you on the wait list for?**

- Less than 1 year
- 1-3 years
- 3-5 years
- 5-8 years
- 8-10 years
- 10+ years

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**Which services do you use in or near your building? (Check all that apply)**

- Community/recreation centre
- Food services (i.e. meal programs, food banks, etc.)
- Home support services (assistance with independent living)
- Legal services
- Mental health services
- Employment and training services
- Immigrant and settlement services
- Other: \_\_\_\_\_

**Experience in Toronto Community Housing**

Please rank in order of importance the top three most important qualities you look for when applying for housing?

	Location of the building		Service agencies in or near the building
	Safety of the neighbourhood		Newness of the building
	Unit must be 1-bedroom or larger		Other:

How would you rate how the following aspects of building life have changed since you first started living here?

	Significantly worsened	Worsened	Stayed the same	Improved	Significantly improved
Safety within the building	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Safety within neighbourhood	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Neighbour relations within building	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of common areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of building's exterior	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to services and agencies within or near building	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to transportation and amenities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please provide any additional comments here:					



**Have you ever experienced any problems with other tenants in this building?**

- Yes       No

**If yes, what types of problems did you encounter? Check all that apply.**

- Cause disturbance or loitering       High noise levels  
 Threats to personal safety       Damage to personal property  
 Assault       Other: \_\_\_\_\_

**Do you feel that there is a tension between older (senior) and younger tenants in the building?**

- No, not at all     No, not really     Haven't noticed     Yes, a little bit     Definitely

**How do you feel about the following approaches to better support seniors living in mixed-age buildings?**

	Strongly disagree	Disagree	No preference	Agree	Strongly agree
Increase senior support services within the building	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increase the number of new senior tenants with each coming year	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reserve a certain number of units for seniors only	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increase opportunities for seniors to get involved in the community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provide more security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**If you have any additional comments or ideas on how to improve seniors' experience living in Toronto Community Housing, please leave them here:**