Please take a few minutes to fill out this survey on your experience living in Toronto Community Housing. TCHC welcomes your feedback and your answers will be kept confidential. Thank you for your participation.

**General Tenant Information**

What year were you born?

What type of unit do you live in?
- Bachelor
- 1 Bedroom
- 2+ Bedrooms

How long have you lived in this building?
- Less than 1 year
- 1-5 years
- 6-10 years
- 11-15 years
- 16+ years

How long do you intend on staying in this building?
- Less than another 6 months
- Less than another year
- Another 1-5 years
- Another 5-10 years
- I do not intend on moving

How did you choose to move to this building?
- Through an agency referral
- Applied through Housing Connections
- Transferred from another TCHC building
- Other:
  ______________________________________________________

If you applied through Housing Connections, how many years were you on the wait list for?
- Less than 1 year
- 1-3 years
- 3-5 years
- 5-8 years
- 8-10 years
- 10+ years
Which services do you use in or near your building? (Check all that apply)

- Community/recreation centre
- Mental health services
- Food services (i.e. meal programs, food banks, etc.)
- Employment and training services
- Home support services (assistance with independent living)
- Immigrant and settlement services
- Legal services
- Other: ________________________________

Experience in Toronto Community Housing

Please rank in order of importance the top three most important qualities you look for when applying for housing?

<table>
<thead>
<tr>
<th>Location of the building</th>
<th>Service agencies in or near the building</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safety of the neighbourhood</td>
<td>Newness of the building</td>
</tr>
<tr>
<td>Unit must be 1-bedroom or larger</td>
<td>Other:</td>
</tr>
</tbody>
</table>

How would you rate how the following aspects of building life have changed since you first started living here?

<table>
<thead>
<tr>
<th></th>
<th>Significantly worsened</th>
<th>Worsened</th>
<th>Stayed the same</th>
<th>Improved</th>
<th>Significantly improved</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safety within the building</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Safety within neighbourhood</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Neighbour relations within building</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Cleanliness of common areas</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Cleanliness of building’s exterior</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Access to services and agencies within or near building</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Access to transportation and amenities</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
</tbody>
</table>

Please provide any additional comments here:
Have you ever experienced any problems with other tenants in this building?

○ ○
Yes No

If yes, what types of problems did you encounter? Check all that apply.

○ Cause disturbance or loitering ○ High noise levels
○ Threats to personal safety ○ Damage to personal property
○ Assault ○ Other: ________________________________

Do you feel that there is a tension between older (senior) and younger tenants in the building?

○ No, not at all ○ No, not really ○ Haven’t noticed ○ Yes, a little bit ○ Definitely

How do you feel about the following approaches to better support seniors living in mixed-age buildings?

<table>
<thead>
<tr>
<th>Approach</th>
<th>Strongly disagree</th>
<th>Disagree</th>
<th>No preference</th>
<th>Agree</th>
<th>Strongly agree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Increase senior support services within the building</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Increase the number of new senior tenants with each coming year</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Reserve a certain number of units for seniors only</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Increase opportunities for seniors to get involved in the community</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Provide more security</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
</tbody>
</table>

If you have any additional comments or ideas on how to improve seniors’ experience living in Toronto Community Housing, please leave them here: