

Please take a few minutes to fill out this survey on your experience living in Toronto Community Housing. TCHC welcomes your feedback and your answers will be kept confidential. Thank you for your participation.

Senior Tenant Information

What year were you born?

How long have you lived in this building?

- Less than 1 year
- 1-5 years
- 6-10 years
- 11-15 years
- 16+ years

How long do you intend on staying in this building?

- Less than another 6 months
- Less than another year
- Another 1-5 years
- Another 5-10 years
- I do not intend on moving

What type of unit do you live in?

- Bachelor
- 1 bedroom
- 2+ bedrooms

If you answered yes to “1-bedroom” or “2+ bedrooms”, would you consider moving into a bachelor unit within a seniors-only building that also contains seniors-only services?

- Yes
- No
- Maybe

What type of building do you prefer to live in?

- Seniors-only building
- Majority-seniors building
- Mixed-ages building
- No preference

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Toronto Community Housing Corporation
931 Yonge St. M4W 2H2
Toronto, ON

How did you choose to live in this building?

- Through an agency referral
- Applied through Housing Connections
- Transferred from another TCHC building
- Other _____

If you applied through Housing Connections, how long were you on the wait list for?

_____ year(s)

Tenant Preferences and Experiences

Please rank in order of importance the top three most important qualities you look for when applying for housing?

<input type="radio"/>	Location of the building	<input type="radio"/>	Senior services located in or near the building
<input type="radio"/>	Safety of the neighbourhood	<input type="radio"/>	Seniors-only designation
<input type="radio"/>	Unit must be 1-bedroom or larger	<input type="radio"/>	Newness of the building
<input type="radio"/>	Other: _____		

Have you ever experienced any problems with other tenants in this building?

- Yes No

If yes, what types of problems did you encounter? Check all that apply.

- Cause disturbance or loitering
- Threats to personal safety
- Assault
- High noise levels
- Damage to personal property
- Other:

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How would you rate how the following aspects of building life have changed since you first started living here?

	Significantly worsened	Worsened	Stayed the same	Improved	Significantly improved
Safety within building	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Safety within neighbourhood	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Neighbour relations within building	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of common areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of building exterior	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to services and agencies within/near building	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to transportation and amenities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please provide any additional comments here:					

Do you feel that there is a tension between older (senior) and younger tenants in the building?

- No, not at all No, not really Haven't noticed Yes, a little bit Definitely

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How do you feel about the following approaches to better support seniors living in mixed-age buildings?

	Strongly disagree	Disagree	No preference	Agree	Strongly agree
Increase senior support services within the building	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increase the number of new senior tenants with each coming year	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reserve a certain number of units for seniors only	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increase opportunities for seniors to get involved in the community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provide more security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you have any additional comments or ideas on how to improve seniors' experience living in Toronto Community Housing, please leave them here: