



**With stable housing as a foundation, everyone belongs –
and has a bridge to a better life.**

Founding Date	1982
Number of Properties (apartment buildings, houses, condos) • Total Apartments/units	41 867
Rent Supplement Units in 6 private sector entities	88
Number of Tenants	1,090
Number of Full Time Employees (in 3 departments: Building Services, Finance & Admin, Tenant and Member Services)	54
Ratio of Our Supportive Housing Workers to Tenants	1:60
# MOUs with external case management agencies	23
Annual Operating Budget: over \$14,000,000	

HS Corp Regeneration Forum: “How to Think Like a Supportive Housing Provider”

The logo for LOFT features the word "LOFT" in a bold, brown, sans-serif font. The letter "i" is lowercase and has a solid orange dot above it. The logo is centered within a white rectangular box.

LOFT

Community Services

www.loftcs.org

LOFT is a large multi service community mental health and addictions organization serving Toronto and York Region

It seeks to help people live successfully in the community and achieve their optimal health and well being

It does this:

- By supporting over 1000 supportive and supported housing units in over 70 locations, with multiple models of support
- By providing community case management services including services tailored to special needs groups such as those involved in the justice system, those with HIV, transitional age youth and seniors

- By operating multi disciplinary homeless outreach services
- By operating a mobile outreach to seniors with special needs in North York and York Region

Some of the thinking of a Housing Support Workers includes:

- Avoiding stigma and stereotype in looking at people
- Focusing on both the individual and the social context of where someone is living – looking for community
- Thinking strategically about resource options
- Providing Medication Support, looking at life skills areas, food, hygiene, etc.

- Believing in the social determinants of health
- Having Hope
- Being accountable for care coordination including progress notes, consultation, networking, etc.
- Letting the individual chart his/her course and take responsibility for their health
- Providing crisis support
- Looking at peer support
- Being an advocate