



Rethinking Housing for Better Outcomes in Northern Ontario

Innovation Forum

Location: Grand Ballroom A & B, Senator Hotel & Conference Centre, 14 Mountjoy Street South, Timmins, ON P4N 1S4

At this forum, a cross-section of stakeholders have come together to learn, exchange ideas and practices for developing local solutions, and rethink how we do housing in order to improve responses to both existing and emerging needs. Sessions profile on the ground examples, new models of collaboration, solutions for senior and indigenous housing, untraditional partnerships; and integrated approaches, which link housing to asset, finance, community and health supports.

This event is co-hosted in partnership with the **Northern Ontario Service Deliverers Association (NOSDA)**, the **Cochrane District Social Services Board (CDSSAB)** and the **Housing Services Corporation (HSC)**.

FORUM PROGRAM

TUESDAY June, 12 2018

9:00 a.m.- 9:30 a.m.

Registration, Breakfast and Networking

9:30 a.m.- 9:45 a.m.

Welcome and Opening Remarks

- **Iain Angus**, Chair, NOSDA Executive Committee, **Event Moderator**
- **William (Bill) Bradica**, Chair of HSC Board

Indigenous Opening and Land Acknowledgement

- **Michael Miller**, Director of Housing, Cochrane District Social Services Board

Opening Panel

9:45 a.m.- 10:50 a.m.

Transforming One-Time Funding into Permanent Housing Solutions in Northern Ontario

Description

Expect some lively discussion in this session that will feature panellists addressing their organisations initiatives in Northern Ontario that have transformed one-time funding into permanent housing solutions. Recognizing that solutions lie not only in government, but also at the local level, speakers in this facilitated session will share and discuss how their organizations have leveraged government funds, generated needed capital sources, built the housing, seized opportunities and utilized partnerships to develop housing solutions to address community needs. Learn how fellow professionals are leading change, their successful approaches, what is working, and what should be changed.



Panelists:

- **Emma Stromberg**, Policy Analyst, Ontario Federation of Indigenous Friendship Centres
- **Justin Marchand**, Executive Director, Ontario Aboriginal Housing Services
- **Henry Wall**, Chief Administrative Officer, Kenora District Services Board

Moderator: Howie Wong, Chief Executive Officer, Housing Services Corporation

10:50 a.m.- 11:00 a.m.

Break

Session 1

11:00 a.m.– 12:30 p.m.

Building Housing Capacity for Older Canadians

Description

What is the best way forward in creating housing options for seniors? This session will demonstrate how organizations are innovating for the future and have translated strategy into developing and managing an appropriate response to seniors and their housing and health needs. You will learn about Garden River First Nation's innovative housing plan and approach to address the needs of Elders and alleviate housing shortages; the Cochrane DSSABs' senior living facility purpose built to accommodate older residents in a supported environment; and the senior campus in the County of Simcoe, an innovative age-in-place model that addresses issues relating to seniors' health and social well-being and support.

Speakers:

- **Michelle Pauzé**, Director Senior Services, Long Term Care and Senior Services, County of Simcoe
- **Anne Headrick**, Housing Supervisor & **Carrie Zeppa**, Tenant Relations Officer, Garden River First Nation Housing Department
- **Lee-Ann St Jacques**, CDSSAB, Area Manager

Moderator: Dan McCormick, Chief Administrative Officer & Chief of Paramedic Services, Rainy River DSSAB

12:30 p.m.- 1:00 p.m.

Lunch

Session 2

1:00 p.m.- 2:00 p.m.

Working Together for Housing Solutions

Description

This session focuses on collaborative housing solutions in northern indigenous communities. From the lens of planning and design to capacity development for youth in construction, you will learn about creative action-based solutions that addresses housing issues while building resilient communities. Featuring the work of together design labs immersive model of partnerships in five First Nations communities and the innovative youth electrician training program developed by the Sachigo Lake First Nation, speakers will share how they have empowered residents to take ownership of their communities resulting in positive change. For both initiatives, the enabling ingredient has been partnerships.

Speakers:

- **Dean Beardy**, Economic Development Officer, Sachigo Lake First Nation
- **Jeffrey Herskovits**, Project Manager, Together Design Lab, Ryerson University

Moderator: Janet Patterson, Chief Administrative Officer, Parry Sound DSSAB

2:00 p.m. – 2:10 p.m.

Break

2:10 p.m.- 3:00 p.m.

Description

Session 3

Service System Management- Housing as Means and End

Stable, affordable housing is dependent on education, economic development and health as much as these service systems are on housing. For a cross-systems approach to be effective, it requires sound strategies and partnerships. In this session, we'll hear from a panel of professionals representing education, employment, economic development, and housing who will speak about their partnership with the Cochrane DSSAB to support housing options and promote well-being. We'll learn about the interdependent nature of program provision, the results to date, and the successes, challenges and opportunities. Through the Cochrane example, this interactive session will also address the role of service system management now and in the future.

Speakers:

- **Michelle Leigh**, Superintendent of Education District School Board Ontario Northeast
- **Dr. Maggie Matear**, PhD, MBA, Director of Community Economic Development, Timmins Economic Development Corporation
- **Julie Jonas**, Executive Director, Far Northeast Training Board

Moderator: Brian Marks, Chief Administrative Officer, Cochrane DSSAB

3:00 p.m. – 3:10 p.m.

Break- *Participants registered to attend the site tour should proceed to the designated meeting area by 3:10 p.m.

3:10 p.m. - 3:50 p.m.

Description

Session 4

Housing with Health Supports - Northern Experience

It is essential that the silos between housing and health are bridged to ensure that practitioners work together to provide safe, decent and affordable housing that our communities need. As a valued partner of the DSSABs, the Local Integrated Health Network (LHIN) in Northern Ontario has been working in partnership to integrate health delivery into social housing. In this session, the North West LHIN and the North East LHIN will discuss their approaches, emerging strategies, and their work with the District Social Services Boards to advance the provision of health care services for individuals living in social housing in support of healthy and successful tenancies.

Speakers:

- **Heli Metha**, Director of City of Thunder Bay Sub-region at North West LHIN
- **Sherry Frizzell**, Director, Regional Home and Community Care Planning, North East Local Health Integration Network, Home and Community Care

Moderator: Catherine Matheson, General Manager, Community Development, City of Greater Sudbury

3:10 p.m. – 4:30 p.m.

Description

Site Tour Description (only for participants that pre-registered)

In this offsite session, a bus tour will follow the history of several housing projects in Timmins. You will learn about the impacts of the mining economy on housing; the development of senior housing (Sterling Apartments); the establishment of the Fairway Village (mobile homes) owned by the mining company Goldcorp; and the types of supportive housing initiatives available for vulnerable populations (women in crisis, homeless and youth). Stops include the Timmins Library for a tour of the Timmins mining house; and at Living Space to learn about the new innovative partnership model developed for transitional housing and a warming centre.

Site tour lead: Michael Miller, Director of Housing, Cochrane DSSAB

3:45 p.m. – 4:15 p.m.

Description

Session 5

Driving Forward- NOSDA

In our final session, representatives of the Northern Ontario Service Deliverers Association will take the key ideas from the day and provide their feedback about how to translate learning into practice and action. You will also hear about some of NOSDA's work and the Association's key strategic priorities that support the delivery of housing provision in Northern Ontario.

Panelists:

- **Fern Dominelli**, Chief Administrative Officer, Manitoulin-Sudbury & CAO Lead
- **William Bradica**, Chief Administrative Officer, Thunder Bay DSSAB
- **Joseph Bradbury**, Chief Administrative Officer, Nipissing DSSAB, NOSDA Housing Lead

Moderator: Chris Stewart, Executive Coordinator, NOSDA

4:15pm – 4:30-pm

Closing Remarks

Speaker:

- **Mike Nadeau**, Chief Administrative Officer, District of Sault Ste. Marie

Speakers



Dean Beardy

Dean Beardy is the Economic Development Officer for Sachigo Lake First Nation. In his position since 2008, Dean is responsible for proposal developments for training/apprenticeship programs such as SLAAMB; business plan developments for Economic Development Corporation, Achigo Air Ltd, Tourist Camps and Upgrades on Fuel Tank Farm. Dean assists Sachigo First Nation Chief and Council on Economic Strategic Planning and maintains the community employment profile and statistics. He also oversees the Summer Student employment and youth programs, ensures all report cards and evaluation reports are done at conclusion of the program.



Joseph Bradbury

Joseph Bradbury has been leading the District of Nipissing Social Services Administration Board (DNSSAB) as its Chief Administrative Officer since October, 2014. Prior to that, Joe worked for more than 20 years within the public and private sector. His previous experience includes Northern Ontario Field Manager for Emergency Health Services with the Ministry of Health and Long-Term Care, President of Habitat Boreal, and a Director of the Board of the following agencies: Greater Sudbury Housing Corporation, Downtown Village Development Corporation and ICAN Corporation. Joe has recently taken on the role of Chief Executive Officer of the Nipissing District Housing Corporation (NDHC), a subsidiary of the DNSSAB. He is the recipient of the Amethyst Award – the award for Outstanding Achievement within the Ontario Government.



William Bradica

William (Bill) Bradica is the Chief Administrative Officer for The District of Thunder Bay Social Services Administration Board. He is responsible for program and policy development, communications and the implementation of the Board's strategic plan. Bill oversees a consolidated budget of \$100 million and approximately 180 employees. He is the Chair of the Housing Services Corporation Board of Directors and is a member of the Provincial-Municipal Housing Partnership Table. Bill is a Co-Chair of the Social Housing Modernization Discussion Forum that has been convened by the Ministry of Housing. Prior to becoming CAO, he served as the Director of Corporate Services, with responsibility for the Finance, Human Resources, Information Services and Asset Management departments. He has worked in the private sector for many years as a self-employed accountant and consultant. He gained significant knowledge of the social housing sector while working at the CMHC and the MMAH. He is a Chartered Professional Accountant and holds an Honours degree in Commerce.



Fern Dominelli

Fern Dominelli is the CAO of the Manitoulin-Sudbury District Services Board. Fern started with the Manitoulin-Sudbury DSSAB as a Program Manager in August 2000 and then became Director of Social Services in 2002. Prior to his work with the Manitoulin-Sudbury DSSAB, he was with the Ministry of Community & Social Services for 18 years as the Income Maintenance Officer in Sudbury. In 1986 he accepted the position of Program Review Officer and became involved in many special projects and working groups through these years, as well as doing a great deal of travelling across the province assisting with program and operational reviews. During this time Fern also assisted with developing the First Nations General Welfare Manual and was involved in training First Nations through Ontario Native Welfare Administrators Association (ONWAA). He is currently the CAO lead for NOSDA, the Northern Ontario Service Deliverers Association. Fern was also a member of the OMSSA Board and was Chair of OMSSA's Professional Development Committee.



Sherry Frizzell

Sherry is the Director for the North East Local Health Integration Network, focused on Home and Community Care. She has been working to help both patients and health care providers improve access to health care. A true Northerner, Sherry is proud to have lived in Northeastern Ontario, since childhood. Sherry worked with a non-profit agency for 20 years prior to beginning her public service career with the North East LHIN 7 years ago.

Speakers



Anne Headrick

Anne Headrick is a member of Garden River First Nation in Ontario. She is the Housing Supervisor for Garden River's Housing Department. Anne has worked in the Housing Program for the past 7 years. Previous to this, Anne worked in her First Nation's Social Assistance, Education and Health Departments. In 2015, the Garden River Housing Department received the Recognition Award at this year's 14th Annual Northern Housing Conference for their work with Rental Collection, Arrears Management, Housing Policy and Strategic Planning. Anne has a Degree in Sociology from Laurentian University and an Education Degree from Queen's University. Anne, her husband Dave and their 5 children live in Garden River.



Jeffrey Herskovits

Jeffrey is a project manager at together design lab at Ryerson University. After graduating from the School of Urban and Regional Planning at Ryerson University, he joined the lab under the direction of Dr. Shelagh McCartney. Working in close partnership with First Nations, tribal councils and Nishnawbe Aski Nation together design lab's work focuses on investigating and creating innovative solutions to housing issues. The lab approaches its work from an immersive model of partnership, working on the ground with partners to reimagine their home environments through their unique values, goals and aspirations. Housing issues and solutions are not limited to discussions of basic shelter provision but are understood as central units of analysis within personal and community well-being.



Julie Jonas

Julie Joncas is the Executive Director of the Far Northeast Training Board. She has been working with not-for-profit community-based organizations that have a labour market and workforce development mandate for 29 years. Since December 2018, she has been leading one of the province's eight Local Employment Planning Council (LEPC). Julie and her organization in partnership with local stakeholders have been testing the LEPC model in the areas of labour market information, service coordination for employers, integrated local labour market planning, and research and innovation.



Michelle Leigh

Michelle Leigh has worked in education for 30 years, with the last 12 years as a Superintendent of Education for District School Board Ontario North East. During her career, she has been a passionate advocate for all students who may experience life challenges that interfere with them achieving their goals. As a Superintendent, Michelle has held program portfolios of Student Success, the Indigenous Framework and Special Education. Michelle was also the President of the Ontario Public Supervisory Officer Association in 2015, as well as serving on the provincial board for 6 years.

Heli Metha

Heli Mehta is the Director of City of Thunder Bay Sub-region at the North West Local Health Integration Network. She leads sub-region planning with the focus on population-based planning, performance/quality improvement, service alignment, integration and implementation of LHIN-wide priorities. She also oversees the seniors' care portfolio which includes planning and implementation of several regional initiatives such as palliative care, assisted living, rehabilitative care and dementia care. She works closely with team members and stakeholders across the region to inform and execute health services. Heli received her Master's in Health Informatics from University of Toronto after graduating from University of Waterloo with a Bachelor of Health Studies. Heli is passionate about design and development of health care systems that result in better health outcomes for the community members in a sustainable manner.

Speakers



Justin Marchand

Justin Marchand is Métis and his Indigenous ancestry includes Algonquin and Mi'kmaq nations. He believes the diversity in his family tree helps him to understand different perspectives and, more importantly, use that understanding to create positive change. Justin is passionate about helping people and firmly believes housing is a fundamental human right. Justin believes Indigenous people who have safe and affordable housing will have an opportunity to fully participate in their communities and to simply and rightfully have the dignity every person deserves. Justin has over 15 years of progressive experience in a broad range of industries including two publicly listed corporations, a large public crown corporation, and a big four accounting firm. Justin is a Chartered Member of the Chartered Institute of Housing (CIHCM), a Certified Management Accountant (CMA), Certified Public Accountant (CPA), a licensed Mortgage Agent in Ontario, and also completed a Bachelor of Commerce Honours degree (Magna Cum Laude) from the University of Ottawa. Justin joined Ontario Aboriginal Housing Services in 2009 and was appointed Executive Director in February 2018.



Dr. Maggie Matear

Maggie is the Director of Community Development with the Timmins Economic Development Corporation. Her portfolio includes projects that build community capacity and improve the quality of life for all Timmins residents. This includes working with other organizations and agencies to improve labour force development, housing, education, arts and culture, and developing and promoting strategic economic investments. She teaches Business Ethics and Corporate Social Responsibility in the Athabasca University MBA program and is the Chair of the Timmins and District Hospital. Maggie holds an MBA and a PhD in Management and Strategy.



Michelle Pauzé

Michelle Pauzé joined the County of Simcoe as Director, Seniors Services of the Long Term Care and Seniors Services department in the spring of 2013 after 28 years in health care within the hospital, public health and community health sectors. Michelle has Bachelor of Sciences in Nursing and is registered with the College of Nurses of Ontario as a Registered Nurse. Michelle oversees the County of Simcoe's housing and community programs for seniors within the County's three campuses for seniors.



Lee-Ann St Jacques

Lee-Ann St Jacques is the Housing Manager for the Cochrane District Social Services Administration Board, which has a catchment area encompassing Moosonee, Hearst, Kapuskasing, Cochrane, Iroquois Falls, Timmins and Matheson. She has worked in housing for 28 years. As Development Manager and Administrator for Cadence Residence, she facilitated the development of a public-private partnership constructing a \$9 million facility comprised of 32 affordable, supported housing units for seniors- the first of its kind in the province. This project was featured in Dec 2016 Issue of Business Elite Canada as a project that enhanced lives through a public - private collaboration. In 2017, Lee-Ann was awarded Executive of the Year by Influential Women of Northern Ontario. She also gives of her personal time to her community by sitting on various Boards including Association for Community Living, Chamber of Commerce, Ringuette Association, Town of I.Falls Strategic Planning Committee, Community Garden Committee, Health Promotion Centre, Long Term Care Redevelopment Committee, Health Links Committee. Lee-Ann has a Housing Management Professional Designation from IHM & Ontario Municipal Management Institute.

Speakers



Emma Stromberg

Emma is of Métis (Red River, Qu'Appelle Valley) and Jewish descent and grew up in Toronto. She is a member of the Eagle Clan. As a Policy Analyst with the Ontario Federation of Indigenous Friendship (OFIFC) Centres, Emma is responsible for the housing and homelessness portfolio. In her role, she supports Friendship Centres in meeting local needs related to housing and homelessness by building capacity to create equity through housing stock, applying a policy lens to the Homelessness Partnering Strategy, and working to ensure the specific needs of urban Indigenous communities are met and represented in local, provincial, and federal priorities. Emma sits on various provincial tables and has been instrumental in beginning to shift the federal government's understanding of urban Indigenous communities and self-determination in relation to the National Housing Strategy. Previous to joining the OFIFC in 2015, Emma spent five years working directly with homeless and housing-insecure Indigenous women, youth, and families in downtown Toronto. She received her undergraduate (B.A.) degree from Trent University in Indigenous Environmental Studies and is pursuing her Master's in Education at York University in the Urban Indigenous Cohort program.



Henry Wall

Henry is the Chief Administrative Officer for the Kenora District Services Board. As the Chief Administrative Officer, Henry is focused on bringing stability to the delivery of Housing, Human and Emergency Services in the Kenora District and instilling confidence and trust in their community partners. Henry started his Public Sector career in Northern Ontario nearly ten years ago. Prior to joining the Kenora District Services Board, Henry worked as the Treasurer for the Municipality of Sioux Lookout for nearly seven and half years. Henry's interest in the Public Sector came during his time at the University of Mount Allison while he was completing his Bachelor of Commerce and Economics degree under the mentorship of Dr. Craig Brett, Dr. Frank Strain and Dr. Niels Anthonisen. Prior to going to University, Henry trained and worked in the Forest Industry as licensed lumber inspector.

Visit the SHARE website for recordings and presentations from all our in-person events and webinars.

<https://share.hscorp.ca>

SHARE (Sustainable Housing Asset Resource Exchange) focuses on key asset renewal issues facing the housing sector. Spearheaded by Housing Services Corporation, SHARE provides you with access to insight, best practices, innovations and approaches to housing and asset management and is a vehicle to share and get you engaged with what is taking place on asset renewal issues in Ontario, Canada and internationally.

